

AtenTEC Company

Our Message

We partner with organizations facing operational complexity — where standard software fails, we build solutions from the ground up - with Governance, Risk Management, and Compliance (GRC) built-in.

Company History

1997 Originally founded.

2021

Rebranded.

With over **25** years of experience our focus spans:



Fleet management



Enterprise operations



Marine systems



Complex infrastructure





WHO WE SERVE?









Streamline daily tours & excursions.

Control multiple marinas, centrally.

Manage maritime lines, slots & flows.

Enforce process, enable visibility.



Key Operational Challenges in Tourism Marinas

Anchor MMS – Addressing Challenges





FREQUENT INVOICING ERRORS

Manual passenger lists and unvalidated ticket data lead to inaccurate invoices, requiring credit/debit notes and manual corrections.



UNRELIABLE PASSENGER INFORMATION

Passenger manifests are often received via Excel or email, filled with incorrect or incomplete data, affecting both operations and compliance.



SLOW TRIP TURNAROUND TIME

Arrivals and departures require paperwork and validation, slowing down the flow of marine tourism and impacting customer satisfaction.



LACK OF REAL-TIME DOCUMENTATION

Governmental and port documentation processes are manual, consuming valuable time and increasing the risk of non-compliance.



INABILITY TO AUDIT TRIPS OR INVOICES ACCURATELY

There's no easy way to trace data changes or validate charges before confirming a trip, increasing financial leakage risk.



LOST REVENUE OPPORTUNITIES

Misclassification of passenger ticket types and lack of analytics lead to underbilling and missed revenue streams.



ANCHOR MMS: MARINAS' PERFECT OPERATIONAL/FINANCIAL SOLUTION





ACCURATE AUTO-GENERATED INVOICES

Anchor - Marina Management consolidates validated trip data, automates invoice generation, and supports split billing scenarios to reduce disputes and manual interventions.



VERIFIED PASSENGER DATA

Operators and ticket offices submit manifests through verified workflows, ensuring clean, structured, and complete data that can be used for compliance and analytics.



STREAMLINED OPERATIONS WORKFLOW

From trip creation to real-time arrival tracking, Anchor - Marina Management minimizes redundant steps and ensures every party involved operates with real-time visibility.



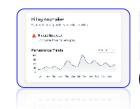
DIGITAL INTEGRATION WITH PORT & GOV SYSTEMS

Anchor - Marina Management helps generate standardized documents and enables digital submission protocols where available, cutting paperwork time and improving compliance.



BUILT-IN ANALYTICS AND AUDITING TOOLS

Track every ticket, vessel, and invoice line. Audit trails, user actions, and customizable reports give you full control over your marina's financial and operational health.



REVENUE RECOVERY AND OPTIMIZATION

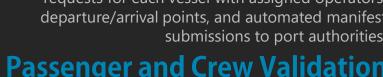
The system detects billing anomalies, flags unpaid invoices, and provides insight into performance trends across seasons, routes, or operators.

CUSTOMIZATION FEATURES



Trip and Manifest Management

Create, edit, and manage trip schedules and arrival/departure requests for each vessel with assigned operators, departure/arrival points, and automated manifest submissions to port authorities.



Full traceability and verification of passengers and crew, ensuring accurate manifest data with proper nationality



tagging and ID documentation.





Each action is gated by system-driven validations that reduce errors and enforce proper sequence—ensuring manifests, tickets, and vessel readiness are all aligned.

Vessel & Route Configuration



Define vessel capacities, route details, and fare settings with multi-operator support. Set schedules and seasonal pricing effortlessly.



Integrated Notifications & Alerts

Configurable alerts for missing manifests, pending approvals, payment delays, or vessel status anomalies — ensuring proactive operations.





3

Seasonal & Special Operations Handling



Easily manage seasonal fluctuations, private charters, and special trips with overrides that don't compromise data integrity or reporting accuracy.



Smart invoice generation with transparent line items, operator revenue shares, and reconciliation logs. Export-ready and auditable by finance teams.



Real-Time Status and Delay Tracking

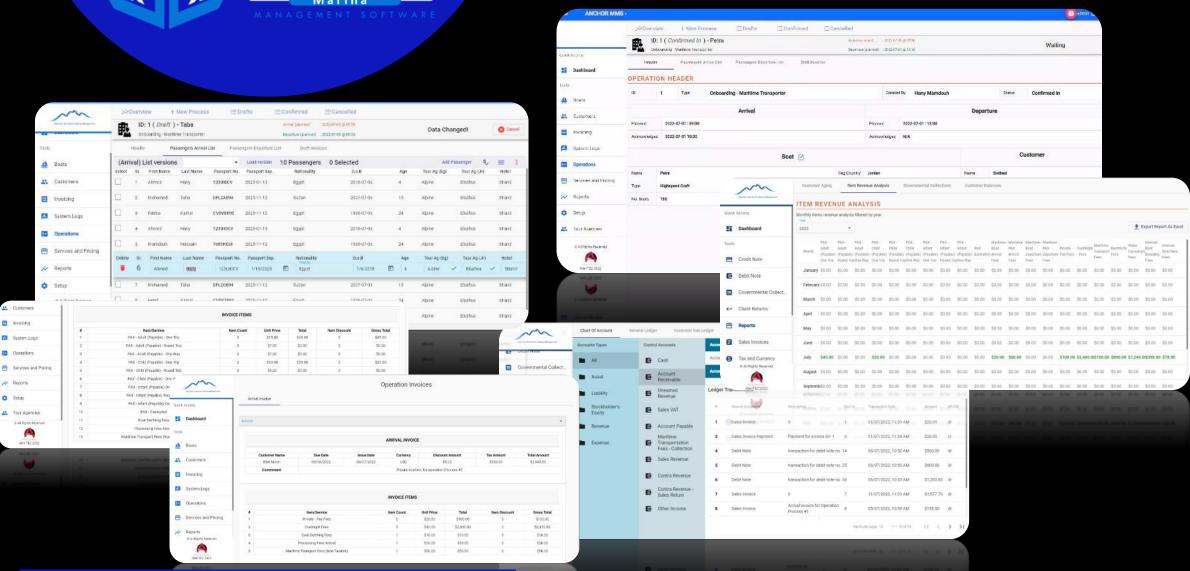
Track live departures, arrivals, and last-minute trip changes. Integrated delay reason tracking keeps stakeholders informed and improves operational forecasting.





Setup

ANCHOR MMS SCREENS/DEMO











CRM & SALES



FINANCE



ANALYTICS



SECURITY

WHY ANCHOR MMS

High-Performance Solution for Maritime Environments





High-performance maritime environments

The infrastructure is specifically designed for optimal performance in maritime settings.



Deployment flexibility

Offers options for both cloud and on-premise installations to suit various operational needs.



High concurrency support

Engineered with a scalable architecture that supports multiple simultaneous users.



Advanced security protocols

Incorporates robust security measures to safeguard sensitive data from potential threats.



Success Story: Taba Heights Marina (Orascom Development)

Implementation of Anchor MMS – A Look into Maritime Management Success



Scope

The Project focuses on the maritime operations management system for high-capacity tourism marinas.

Technologies

Utilizes microservices architecture, Pub/Sub, and a hybrid SQL/NoSQL approach.

Impact on Invoicing

Achieved a 95% reduction in invoicing errors.

Impact on Audit Times

Reduced audit times by 78%.

Impact on Onboarding Accuracy

Achieved 98% accuracy using M/L.



CONTACT INFORMATION

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Comprehensive Marina Operations Software THANK YOU